UC Santa Barbara
Survey Instruments

Title
Santa Barbara Resident Survey (English Version) on Attitudes Toward Santa Barbara Police Department

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UCSB STUDY

Agreed Date & Time by which survey will be completed for pickup: ________________________________

(1) Would you be interested in participating in a short *anonymous* survey that will help assess police services in the community? It takes about 10 minutes to complete. You can end the survey at any time or skip any question. Are you willing to answer some questions? Yes _____ No _____

(2) Do you have any family or friends in the Santa Barbara Police Department? Yes _____ No _____

(3) Are you or is anyone in your family employed in law enforcement? Yes ___ No ___

(4) Approximately how long have you lived in this residence? __________

(5) And approximately how long have you lived in the city of Santa Barbara? __________

(6) In the last 5 years, approximately how many contacts have you had with any law enforcement *other* than the Santa Barbara Police Department, (e.g. the California Highway Patrol, the Sheriff’s Department, the FBI or the police in another city)? By a “contact” we mean that you and an officer either communicated or had physical contact – in person, by phone, or by mail. This includes calls to the law enforcement department, complaints, reports, arrests, questioning, chatting, etc. Remember, we’re asking about law enforcement that is NOT the Santa Barbara Police Department and over the last 5 years only (Please check one).

<table>
<thead>
<tr>
<th>none at all</th>
<th>a few times</th>
<th>infrequently</th>
<th>sometimes</th>
<th>frequently</th>
<th>many times</th>
<th>numerous times</th>
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<tbody>
<tr>
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<td>(1-2)</td>
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(7) If, in the last 5 years, you have interacted with *law enforcement*, OTHER than the Santa Barbara Police Department, indicate the number of times each form of contact occurred:

_____ I initiated the contact (question, concern, chat, call for service, complaint)

_____ Traffic violation

_____ A law enforcement officer initiated the contact (which was something other than a traffic violation)

_____ I have been at places/events where I saw that NON- Santa Barbara Police Department law enforcement was present (e.g. festivals) but I had no direct contact with these law enforcement officers

_____ Other

_____ In the last 5 years I’ve not interacted with anyone from a NON Santa Barbara Police Department law enforcement agency

(8) Approximately how many contacts have you *ever* had with the Santa Barbara Police Department? By a “contact” we mean that you and an officer either communicated or had physical contact – in person, by phone, or by mail. This includes calls to the law enforcement department, complaints, reports, arrests, questioning, chatting, etc. Remember, we’re asking about the Santa Barbara Police Department only (Please check one).

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(9) If you have *ever* interacted with the Santa Barbara Police Department, indicate the number of times each form of contact occurred:

_____ I initiated the contact (question, concern, chat, call for service, complaint)

_____ Traffic Violation

_____ A Santa Barbara Police Department officer initiated the contact (which was something other than a traffic violation)

_____ I have been at places/events where I saw that the Santa Barbara Police Department was present (e.g. festivals) but I had no direct contact with any officers of the Santa Barbara Police Department

_____ Other

_____ I’ve never interacted with anyone from the Santa Barbara Police Department
(10) If you have ever interacted with the Santa Barbara Police Department, in general, how accommodating to your needs did you find the members of the Santa Barbara Police Department with whom you interacted? That is, do you believe s/he listened to you, took your views into account, and wanted to understand your unique situation? (Please check one.)

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<tbody>
<tr>
<td>not at all accommodating</td>
<td>□</td>
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<tr>
<td>moderately accommodating</td>
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<tr>
<td>very accommodating I’ve not interacted with officers of the Santa Barbara Police Department and/or I’ve merely observed its officers at places/events</td>
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(11) Overall, on a scale of 1 to 7, with “1” being “very dissatisfied” and 7 being “very satisfied,” how satisfied are you with the services provided by the Santa Barbara Police Department? (circle one)

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<tr>
<td>very dissatisfied</td>
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<tr>
<td>very satisfied</td>
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(12) What - if any - concerns or complaints do you have about the Santa Barbara Police Department? (List up to 3)

(13) What - if anything - do you approve of or have praise for about the Santa Barbara Police Department? (List up to 3)

(14) What changes - if any - would you like to see in the Santa Barbara Police Department? (List up to 3)

(15) How many of the Santa Barbara police officers do you think have a bachelor’s (four year college) degree or higher??

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<th>10%</th>
<th>30%</th>
<th>50%</th>
<th>70%</th>
<th>90%</th>
<th>100%</th>
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(16) How many of the Santa Barbara police officers do you think have a master’s degree or higher?

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<th>90%</th>
<th>100%</th>
</tr>
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</table>

(17) Have you heard the term, Community Oriented Policing? Yes_____ No_____ 
If YES, what does the term mean to you? ___________________________ ___________________________ ___________________________ ___________________________

(18) If you were to see or experience a problem or a crime in your home or neighborhood, would you call the police? (check one)

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<thead>
<tr>
<th></th>
<th>always</th>
<th>most of the time</th>
<th>frequently</th>
<th>half the time</th>
<th>sometimes</th>
<th>rarely</th>
<th>never</th>
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</thead>
<tbody>
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</table>
(19) Overall, how would you rate the Santa Barbara Police Department? (circle one)

- very poor
- poor
- below average
- average
- above average
- good
- excellent

(20) Do you think the portrayal of police officers on tv is (circle one)

- very negative
- negative
- somewhat negative
- neutral
- somewhat positive
- positive
- very positive

(21) Gender (circle one):  M  F

(22) Age Range (circle one)
- 18-25 years
- 26-35 years
- 36-50 years
- 51-65 years
- 66-80 years
- 81 and over

(23) Ethnicity (check all that apply)
- _____ African American/Black
- _____ Asian American/Pacific Islander
- _____ Caucasian/White
- _____ Latino(a)/Chicano(a)
- _____ Other____________________

(24) What is the primary language spoken in the home? __________

(25) What is the highest level of education you have completed? (check one)

- _____ Did not complete elementary school
- _____ Completed elementary school
- _____ Completed junior high school
- _____ Completed high school
- _____ Completed AA degree
- _____ Completed bachelor’s degree
- _____ Completed graduate or post-bachelor’s professional degree

(26) Is your home owned or rented?  own ____  rent ____

(27) How many people live in your household? __________

(28) Estimated Household Income (total income for all occupants of your residence) (circle one):

- 0-$10,000
- $10,001-$30,000
- $30,001-$50,000
- $50,001-$70,000
- $70,001-$100,000
- $100,001+

THANK YOU SO VERY MUCH FOR YOUR TIME AND ASSISTANCE!

If you have any questions or would like more information about this survey, please call

Michelle Chernikoff Anderson
University of California, Santa Barbara
(805) 893-7879

SB199Survey2time
18 April 2002
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