UC Santa Barbara
Survey Instruments

Title
Jail Tour Survey

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University of California, Santa Barbara Survey

Would you be interested in participating in a short anonymous survey by the University of California at Santa Barbara’s Center on Police Practices and Community (COPPAC) that will help assess law enforcement? COPPAC is part of the university and is independent of any law enforcement agency. COPPAC (along with its Affiliate, Professor Jones) will analyze the results.

It takes about 6 minutes to complete: 3 minutes now and 3 minutes after the program.

ASSIGNED NUMBER:______________________________
We have assigned you this number to ensure anonymity. Please tear off and keep the last page of this survey, which has the same number written on it, so that you can use the same number on the survey after the forum.

If you do not do write the same number on both surveys, we cannot use the results. You can end the surveys at any time or skip any question. If you are interested in beginning the first survey, please continue.

(1) Are you or any of your close friends or family employed in law enforcement? □Yes □No

(2) What language(s), other than English, do you speak at home?
□None. We speak only English. □We speak other languages. They are:____________

(3) How much contact/interaction have you had with law enforcement? By interaction/contact we mean that you and law enforcement personnel either communicated or had physical contact – in person, by phone, or by mail. This includes calls to law enforcement, complaints, reports, arrests, questioning, chatting, etc.

0 1 2 3 4 5 6
no contact a lot of contact

(4) In general, how accommodating are law enforcement officials? (i.e., how well do you think they listen to people, take their views into account, and want to understand their needs and unique situations?)

-3 -2 -1 0 1 2 3
very unaccommodating neutral very accommodating

(5) In general, how appropriate given the circumstances is the behavior of most law enforcement officials?

-3 -2 -1 0 1 2 3
very inappropriate neutral very appropriate
(6) How **satisfied** are you with the services provided by law enforcement?

-3  -2  -1  0  1  2  3
very dissatisfied neutral very satisfied

(7) Overall, how would you rate law enforcement?

-3  -2  -1  0  1  2  3
very poor neutral excellent

(8) I would always try to follow what a law enforcement officer said I should do, even if I thought it was wrong.

-3  -2  -1  0  1  2  3
strongly disagree neutral strongly agree

(9) Disobeying a law enforcement officer is seldom justified.

-3  -2  -1  0  1  2  3
strongly disagree neutral strongly agree

(10) I have confidence in law enforcement to do its job well.

-3  -2  -1  0  1  2  3
strongly disagree neutral strongly agree

(11) I trust law enforcement to make decisions that are good for everyone in the community.

-3  -2  -1  0  1  2  3
strongly disagree neutral strongly agree

(12) If you were to see or experience a problem or a crime, would you call law enforcement?

(check one)

always  most of the time  frequently  half the time  sometimes  rarely  never

[ ] [ ] [ ] [ ] [ ] [ ] [ ]
ASSIGNED NUMBER:

Please retain this page so that you can use the same number in the second survey.

If you have any questions about this survey, please feel free to contact

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ASSIGNED NUMBER: ______________________________
Use the same number that you used in the first survey so we can combine the results.

(1) In general, how accommodating are law enforcement officials? (i.e., how well do you think they listen to people, take their views into account, and want to understand their needs and unique situations?)

-3  -2  -1  0  1  2  3  
very unaccommodating neutral accommodating

(2) In general, how appropriate given the circumstances is the behavior of most law enforcement officials?

-3  -2  -1  0  1  2  3  
very inappropriate neutral very appropriate

(3) How satisfied are you with the services provided by law enforcement?

-3  -2  -1  0  1  2  3  
very dissatisfied neutral very satisfied

(4) Overall, how would you rate law enforcement?

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(6) Disobeying a law enforcement officer is seldom justified.

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-3  -2  -1  0  1  2  3  
strongly disagree neutral strongly agree
(8) I trust law enforcement to make decisions that are good for everyone in the community.

-3 strongly disagree -2 -1 neutral 0 1 2 3 strongly agree

(9) If you were to see or experience a problem or a crime, would you call law enforcement?

(check one)
always most of the time frequently half the time sometimes rarely never

☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐

(10) Has this program changed your view of law enforcement?

☐ No ☐ Yes If “yes,” how? ________________________________

(11) Gender (circle one): Male Female

(12) Age Range (circle one)
18-25 years
26-35 years
36-50 years
51-65 years
66-80 years
81 and over

(13) Race/Ethnicity (check all that apply)
_____ African American/Black
_____ Asian American/Pacific Islander
_____ Caucasian/White
_____ Latino(a)/Chicano(a)
_____ Other __________________

(14) What is the highest level of education you have completed? (check only one)
_____ Did not complete elementary school
_____ Completed elementary school
_____ Completed junior high school
_____ Completed high school
_____ Completed AA degree
_____ Completed bachelor’s degree
_____ Completed graduate or post-bachelor’s professional degree

(15) Do you rent or own your home? own _____ rent _____

(16) How many people live in your household? __________

(17) Estimated Household Income (total income for all occupants in your household/home) (circle one):
0-$10,000 $10,001-$30,000 $30,001-$50,000 $50,001-$70,000 $70,001-$100,000 $100,001+