International ILL: A Global Perspective on Resource Sharing

TINA BAICH, IUPUI UNIVERSITY LIBRARY
MARLAYNA CHRISTENSEN, UNIVERSITY OF CALIFORNIA, SAN DIEGO

ALA Annual Conference, June 23, 2012
Overview

• Purpose of STARS International ILL Committee:
  ➢ To evaluate trends in international interlibrary loan (ILL) and resource sharing, to develop materials and resources for international ILL practitioners, and to promote international ILL resource sharing efforts.

• 2007 US Survey Findings:
Getting the Word Out!

• Listservs:
   ILL-L
   Stars-L
   IFLA-L
   IFLA Doc Del
   Arie-L
   CircPlus
   LLAMA-L
   LLAMA-SASS-L
   RUSA-L
   Doc Libs Australia

• Direct Contact:
   Libraries sharing with their international contacts
   Bookmarks in foreign languages
   Email to National Libraries
Demographics
Total Responses by Continent

North America: 53%

Central or South America: 0%

Europe: 33%

Africa: 4%

Asia: 4%

Australia & Oceania: 8%
## Top 10 Responding Countries

<table>
<thead>
<tr>
<th>Country</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>United States</td>
<td>246</td>
</tr>
<tr>
<td>Canada</td>
<td>47</td>
</tr>
<tr>
<td>Australia</td>
<td>37</td>
</tr>
<tr>
<td>Sweden</td>
<td>36</td>
</tr>
<tr>
<td>Italy</td>
<td>29</td>
</tr>
<tr>
<td>Norway</td>
<td>27</td>
</tr>
<tr>
<td>Denmark</td>
<td>22</td>
</tr>
<tr>
<td>Germany</td>
<td>15</td>
</tr>
<tr>
<td>United Kingdom</td>
<td>15</td>
</tr>
<tr>
<td>New Zealand</td>
<td>8</td>
</tr>
</tbody>
</table>
Type of Libraries

- **University**: 58%
- **College**: 9%
- **Public**: 6%
- **State or Provincial**: 2%
- **National**: 7%
- **Medical / Health**: 6%
- **Special**: 5%
- **Other (please specify)**: 6%
- **Law**: 1%

* School (Primary & Secondary) 0% with 1 response.
Overall Volume of Requests

- Borrow Returnables
- Borrow Non-Returnables
- Lend Returnables
- Lend Non-Returnables
Volume of International Requests

The graph shows the volume of international requests categorized by volume of requests. The categories are:

- None
- Fewer than 100
- 100 to 250
- 251 to 500
- 501 to 750
- 751 to 1000
- 1001 to 2500
- Over 2500

The graph uses two lines, one for 'Borrow' (blue) and one for 'Lend' (red). The 'Borrow' line starts at 'None' and peaks in the '100 to 250' category, showing a decrease in the '251 to 500' category, and remains relatively flat afterwards. The 'Lend' line follows a similar trend but is slightly lower than the 'Borrow' line, indicating fewer 'Lend' requests compared to 'Borrow' requests.
Borrowing
Types of Materials Requested Internationally

- Returnables: 8%
- Non-returnables: 10%
- Both: 82%
Resource Sharing Networks

- OCLC: 62%
- DOCLINE (National Library of Medicine): 16%
- Libraries Australia: 7%
- No: 14%
- Unity UK: 1%

Other Networks:
- ArticleReach
- Bibsys
- Consortial Borrowing
- Coppul
- Crepuq
- Danbib
- Document Delivery
- GBV
- Global ILL Framework
- Ill-sbin
- Interlibrary Loan
- ISTEC
- Italian
- Library
- Libris
- LVIS
- National Network
- NILDE
- NOSP
- OCLC
- Project
- Puna
- Rapid
- RapidILL
- Rebull
- Resource Sharing
- Sabinet
Continents from Which Libraries Will Borrow

- Europe: 61%
- North America: 21%
- Australia & Oceania: 12%
- Asia: 5%
- Africa: 1%
- Central or South America: 0%
<table>
<thead>
<tr>
<th>Country</th>
<th>Canada</th>
<th>Denmark</th>
<th>Italy</th>
<th>Norway</th>
<th>Australia</th>
<th>Sweden</th>
<th>US</th>
<th>United Kingdom</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>🇨🇦</td>
<td>🇩🇰</td>
<td>🇮🇹</td>
<td>🇳🇴</td>
<td>🇦🇺</td>
<td>🇳🇴</td>
<td>🇺🇸</td>
<td>🇬🇧</td>
</tr>
</tbody>
</table>
## Favorite Lenders

<table>
<thead>
<tr>
<th>Region</th>
<th>Flags</th>
</tr>
</thead>
<tbody>
<tr>
<td>North America</td>
<td>🇬🇧   🇦🇺   🇩🇪   🇳🇴</td>
</tr>
<tr>
<td></td>
<td>🇯🇵   🇫🇷   🇨🇳   🇪🇸</td>
</tr>
<tr>
<td>Europe</td>
<td>🇩🇪   🇬🇧   🇳🇴   🇸🇪</td>
</tr>
<tr>
<td>Australia &amp; Oceania</td>
<td>🇦🇺   🇺🇸   🇬🇧   🇩🇪</td>
</tr>
<tr>
<td>Asia</td>
<td>🇺🇸</td>
</tr>
<tr>
<td>Africa</td>
<td>🇺🇸   🇦🇺</td>
</tr>
<tr>
<td>South/Central America</td>
<td>Not sufficient data</td>
</tr>
</tbody>
</table>
Hard to Obtain Materials

- Copies of rare or older materials: 182
- Local dissertations: 164
- CD/Audio media: 147
- Electronic books: 146
- Video/Film media: 141
- Serials (bound volumes/issues): 114
- Microforms: 67
- Music scores: 63
- Other: 54
- Books: 43
## Fees to Users

<table>
<thead>
<tr>
<th></th>
<th>No fees or charges</th>
<th>Standard fee or flat rate</th>
<th>All costs incurred</th>
<th>Shipping costs only</th>
<th>Only costs above our regular limit</th>
<th>Only for some users</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Domestic</strong></td>
<td>63.1% (281)</td>
<td>24.9% (111)</td>
<td>4.0% (18)</td>
<td>2.0% (9)</td>
<td>7.0% (31)</td>
<td>10.3% (46)</td>
<td>445</td>
</tr>
<tr>
<td><strong>International</strong></td>
<td>48.8% (203)</td>
<td>30.0% (125)</td>
<td>9.4% (39)</td>
<td>5.8% (24)</td>
<td>6.7% (28)</td>
<td>8.7% (38)</td>
<td>416</td>
</tr>
</tbody>
</table>
Lending
Types of Materials Lent Internationally

- Returnables, 3.7%
- Non-returnables, 11.4%
- Both, 84.9%
Volume of International Lending

- **Receive**
  - Up 30% or More
  - Up 20%
  - Up 10%
  - No Change
  - Down 10%
  - Down 20%
  - Down 30% or More

- **Fill**
  - Up 30% or More
  - Up 20%
  - Up 10%
  - No Change
  - Down 10%
  - Down 20%
  - Down 30% or More
# Reasons for Change

<table>
<thead>
<tr>
<th>Increased Volume</th>
<th>Decreased Volume</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Visibility of holdings through online tools</td>
<td>• Copyright and licensing restrictions</td>
</tr>
<tr>
<td>• New membership in resource sharing networks</td>
<td>• Prohibitive shipping costs</td>
</tr>
<tr>
<td>• Ease and speed of electronic delivery</td>
<td>• Greater availability of online resources</td>
</tr>
<tr>
<td></td>
<td>• Payment options</td>
</tr>
</tbody>
</table>
Countries to Which Libraries Will Lend

- Canada: 138
- Australia: 112
- United Kingdom: 112
- United States: 99
- Denmark: 91
- Germany: 51
- France: 38
- Norway: 37
- Sweden: 37
- New Zealand: 36
- Japan: 21
- Finland: 19
- Italy: 18
- Spain: 18
- South Africa: 17
- Estonia: 15
- Netherlands: 15
- Czech Republic: 14
- Korea, South: 14
- China: 13
- Turkey: 11
- Hungary: 10

Other countries included in the STARS project.
### Countries to Which Libraries Will Not Lend

<table>
<thead>
<tr>
<th>Country</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mexico</td>
<td>6</td>
</tr>
<tr>
<td>Afghanistan</td>
<td>4</td>
</tr>
<tr>
<td>Australia</td>
<td>4</td>
</tr>
<tr>
<td>Korea, North</td>
<td>4</td>
</tr>
<tr>
<td>United States</td>
<td>4</td>
</tr>
<tr>
<td>China</td>
<td>3</td>
</tr>
<tr>
<td>Italy</td>
<td>3</td>
</tr>
<tr>
<td>South Africa</td>
<td>3</td>
</tr>
<tr>
<td>Canada</td>
<td>2</td>
</tr>
<tr>
<td>Egypt</td>
<td>2</td>
</tr>
<tr>
<td>France</td>
<td>2</td>
</tr>
<tr>
<td>Iran</td>
<td>2</td>
</tr>
<tr>
<td>Iraq</td>
<td>2</td>
</tr>
<tr>
<td>Libya</td>
<td>2</td>
</tr>
<tr>
<td>Russia</td>
<td>2</td>
</tr>
<tr>
<td>Spain</td>
<td>2</td>
</tr>
<tr>
<td>Turkey</td>
<td>2</td>
</tr>
</tbody>
</table>
Copyright & Licensing Restrictions

- 20.3% don’t deliver non-returnables electronically
- 42.3% can’t supply non-returnables because of copyright
Fees

- No higher than domestic: 52%
- Higher for all transactions: 19%
- Higher for non-returnables only: 12%
- Higher for returnables only: 15%
- Only shipping charges: 2%
Communications

• Top methods for receiving requests:
  ➢ E-mail (86.1%)
  ➢ OCLC (56.4%)
  ➢ Fax (32.9%)
  ➢ Mail (31.4%)

• Only 35.7% have lending policies posted on library web site

• 58.8% do not routinely refer requests to other lenders when unable to supply
Conclusion
## Comparison

<table>
<thead>
<tr>
<th>2007 survey of US libraries</th>
<th>2011 survey of international libraries</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Over 50% have annual volume of less than 5,000</td>
<td>• Over 50% have annual volume of less than 5,000</td>
</tr>
<tr>
<td>• 94% borrow and lend internationally</td>
<td>• 87.3% borrow internationally</td>
</tr>
<tr>
<td>• Canada, Australia, UK among top countries from which libraries borrow and to which libraries will lend</td>
<td>• 86.9% lend internationally</td>
</tr>
<tr>
<td>• Videos/Films, Books more than 100 years old, &amp; Dissertations identified as most difficult to borrow</td>
<td>• Canada, Australia, UK among top countries from which libraries borrow and to which libraries will lend</td>
</tr>
<tr>
<td></td>
<td>• Copies of rare or older materials, Dissertations, &amp; CD/Audio media identified as most difficult to borrow</td>
</tr>
</tbody>
</table>
Summary

• Level of international ILL activity
  ➢ 51% reported an increase of at least 10%
  ➢ Visibility of collections

• Online lending policies
  ➢ Only 35.7% make available on library website

• Next step
  ➢ Separate analysis of US and non-US data
Questions?

Tina Baich
cbaich@iupui.edu
Marlayna Christensen
mkchristensen@ucsd.edu